

December 4, 2012 Glen Oaks Medical Center 4:00 p.m.

- I. A. Roll Call
 - B. Introductions by the Chairperson
 - C. Confidentiality Statement 310.90
 - D. Changes in the Agenda
- II. Minutes: November 6, 2012
- III. New Complaints:
- IV. Unfinished Business:
 - 1. 13-100-9005
 - 2. 08-100-9031: (waiting on results of lawsuit

IV. <u>Closed Session</u>

- A. New Case Assignment:
- B. Draft Report Discussion:
 - 1. 12-100-9025: Elgin Mental Health Center
- C. Provider Responses Discussion:
- D. Site visit reports:
 - 1. 12-100-9020: Manor Care
- E. Open Case Status Report

V. Open Session

- A. Draft Reports for Acceptance:
 - 1. 12-100-9025
- B. Accept responses/close case/make available to the public:
- C. Response not required/close case/make available to the public:

VI. <u>Announcements/Comments:</u>

- A. Comments from the public
- B. Comments from the Chairperson:
 - 1. Next meeting to be announced